

Dear Member,

As the COVID-19 outbreak continues to develop, I want you to know that PACE Credit Union is doing everything we can to support you through this difficult time. We want to make sure banking is easy, convenient and available to you anytime and anywhere.

I can assure you that we're taking added precautions to keep members safe. This is our number one priority. Within our branches, we've increased our cleaning services and offer hand sanitizer, disinfectant wipes, and are regularly cleaning ATM machines. Staff are also taking additional personal precautions with more frequent handwashing and avoiding handshaking.

We also know that life must go on, and that means you still need direct access to your finances. When you visit, be assured that all measures are being taken to protect you.

Bank with us remotely

You can do most of your banking online or using our mobile app which is safe, easy and available 24/7.

Members can:

- View account balances
- Pay Bills
- Send money with Interac e-Transfer
- Transfer funds between accounts
- Deposit cheques
- Find the nearest PACE or Exchange Network ATM (mobile and online only)

If you're impacted, let us know

If you are directly impacted by COVID-19 and as a result are facing financial challenges, let us know by reaching out to us at 1-877-588-7223. Our team will work with you to find a solution to meet your needs. You'll have a lot on your mind, and we want to be there for you.

Thank you for your business and placing your trust in PACE Credit Union. During this challenging time, we're working hard to give you the confidence you need in your credit union.

At PACE you're an owner not just a customer.

Respectfully,



Rubina Havlin
Interim CEO, PACE Credit Union